

## **State of Queensland signs Whole-of-Government Contract for a.k.a.® Software**

Sydney– November 2, 2005 – Synercon Management Consulting, a Sydney based provider of records management solutions, today announced that the Australian State of Queensland has purchased a.k.a.® taxonomy management and records retention software to support its whole-of-government Electronic Document and Records Management System (eDRMS) across Queensland State Government operations.

The State of Queensland conducted a detailed review of eDRMS solutions before selecting the solution tendered by LogicaCMG which included a.k.a.® Taxonomy Management and Records Retention software, Hummingbird Enterprise Content Management solution, and RedDot Content Management software.

Classification or taxonomy management is a major change management issue and the use of a.k.a.® software will facilitate state government agency compliance with regulatory requirements for records management. The whole-of-government approach enables the standardization of classifications schemes across government and improves consistency in the management of information.

“The Queensland Government sees the use of a.k.a.® as a critical first step in the successful deployment of an electronic document and records management system” said Geoff Waite, Executive Director, CorpTech. CorpTech is the Queensland Government’s provider of corporate applications and related system support services.

In the three years since first release, a.k.a.® has been readily adopted by Australian and New Zealand records managers in both government and major corporations and a.k.a.® clients include the Australian Broadcasting Corporation, British Petroleum, Westpac, and Zurich Australia.

Encouraged by success in Queensland and the increasing interest and need for record management, Synercon recently launched a.k.a.® at the 2005 Convention of the American Records Management Association (ARMA), held last month in Chicago.

Conni Christensen, Director at Synercon Management Consulting said: “We wanted to test a.k.a.® in both the US and Canadian markets and the ARMA trade show was the perfect vehicle. With over 4000 records managers from North America, we were able to quickly assess customer reaction to a.k.a.®. The response was truly gratifying - overall feedback was that a product like a.k.a.® was long overdue.

Australian companies are seen as leading the world in the development of records management software and Australian involvement in the development of the ISO Standard for Records Management (15489) is also on record. The worldwide adoption of this standard is providing significant business opportunities for Australian software developers and we intend to take advantage of this”

Synercon have since signed a Canadian government agency as a new a.k.a.® customer and are currently in negotiations with several others as well as exploring reseller opportunities.”

### **About a.k.a.® software**

a.k.a.® software is a suite of tools for the development of taxonomies (thesauri, controlled vocabularies) and records retention & disposal schedules. a.k.a.® enables development of schemes in accordance with the ISO Standard for Records Management (ISO15489), making it easier for organisations to comply with records management standards. a.k.a.® taxonomies and can be exported into enterprise content management software or published in web based formats. More information is available from [www.a-k-a.com.au](http://www.a-k-a.com.au).

### **About Synercon Management Consulting**

Synercon Management Consulting is a leading provider of records management consultancy services, training and tools. Synercon's mission is to help organisations manage their information more effectively, and empower people to change their habits and implement new processes. Synercon's focus is on developing tools that integrate with business processes and make it easier for organisations to achieve records management compliance. More information is available from [www.synercon.com.au](http://www.synercon.com.au).

### **About LogicaCMG**

LogicaCMG is a major international force in IT services and wireless telecoms. It provides management and IT consultancy, systems integration and outsourcing services to clients across diverse markets including telecoms, financial services, energy and utilities, industry, distribution and transport and the public sector. More information is available from [www.logicacmg.com](http://www.logicacmg.com)

### **About Hummingbird**

Hummingbird Ltd. (NASDAQ: HUMC, TSX: HUM) is a leading global provider of enterprise software solutions. Hummingbird's ECM solutions enable organizations to manage the lifecycle of enterprise content from creation to disposition, thereby enabling organizations to address critical business needs, such as information management, business continuity, compliance and risk mitigation. Hummingbird solutions are sold directly from 40 offices worldwide and through an Alliance Network of partners and resellers. More information is available from [www.hummingbird.com](http://www.hummingbird.com).

### **For further information please contact:**

Conni Christensen

Director

Synercon Management Consulting

Telephone 02 9698 8888

E-mail: [conni@synercon.com.au](mailto:conni@synercon.com.au)

Web address [www.synercon.com.au](http://www.synercon.com.au), [www.a-k-a.com.au](http://www.a-k-a.com.au)



Left to right: Mark Sellwood, Contracts Manager, CorpTech; Tim Dunn, Director – SSIO; Michael Duke, LocigaCMG, Conni Christensen, director Synercon Management Consulting, Geoff Waite, Executive Director, CorpTech.